

First Impressions

Bucklin, KS

K-State Research and Extension in Partnership with

The Dane G. Hansen Foundation









The process

- Bucklin asked for First Impressions, obtained Spearville as its partner. All the similar-sized towns were 20-30 minutes or 2 hours away.
- I trained the volunteers about the visit and survey and took photos on May 9.
- Three visitors came in one car on June 5.
- Results are presented tonight, September 11.
- Bucklin uses the results for further discussion and action plans.



Why: First Impressions?

Feedback:

How does a first-time visitor view my town?

- Evaluate successes,
- Set goals and priorities for next steps.

If you don't agree with the observation:

- Be curious, Why does the visitor see it this way?
- Is the observation worth considering?
- What can we do to change it— or the perception?

Curiosity: A strong desire to know or learn something.

-Oxford Living Dictionary



Ben Winchester, Senior Research Fellow, U of MN We need to change the narrative about rural.

- Rural is changing, not dying.
- Brain Gain (30-49 year olds moving to rural) is a "new trend" that has been happening since the 70's and no one is noticing or talking about it.
- Only 36% lived there previously.
- People research a number of places before they move to a rural town.
- Rural is in the middle of everywhere. You live one place, work another and play another. With transportation and internet, it's all accessible to you.



Ben Winchester, Senior Research Fellow, U of MN

- 46% of Kansans move every year.
- In a survey of newcomers to rural areas, the reasons they come are:
 - Simpler pace of life
 - Safety and Security
 - Low housing cost
 - "A job," isn't in the top 10 reasons.
- "In small towns everyone knows each other." false
- Get to know each other, invite them to a newcomers meal.



- If you bring 7 people to a 700 citizen town every year in 10 years you'll have a 10% increase. It matters! It is a challenge with housing, but it is achievable.
- We are our own worst enemies. We have to monitor our customer service and what we say. It matters.
- Don't say, "You have to live here twenty years to be an insider." And don't act like it either.



- 75% of rural homeowners are Baby Boomers and older. 30% are over 75.
- Housing will be freed up as the baby boomers retire and move closer to medical services.
- Rural communities need retirement housing (not nursing facilities, but maintenance free) to retain seniors.- Ben Winchester, Senior Research Fellow, University of Minnesota



Ben Winchester was our guest on the March 1, 2019 First Friday Call.

See the recording at:

https://www.ksre.k-state.edu/community/business/entrepreneurship/

- 2010 Census Population 794 (down 9.5% since 2000*) KS= +6.1%
- 2017 Estimate is 794
 (down 9.5% since 2000 KS= +8.0%)
- 80.4% high school or GED, 21.5% college educated,
 - 90.5% HS or equivalency, KS 32.3% college education,
- Poverty rate 7.4% (KS=12.8%)
- Median Age 34.5 years (36.3)
- Median household income is \$60,750 (\$55,477)

^{* 2000} Census was 725



- Website gives information about the town, primarily about the city, police department and ordinances. It did not give information about the rest of the community.
- Web searches connected us with information and links to the medical clinic, grocery store, and bar and grill.
- I was able to locate a wealth of information about the town and the businesses through Facebook and Instagram.



Website

– http://www.bucklinks.com/



Welcome to the City of Bucklin, Kansas

The City of Bucklin is committed to providing up-to-date information to its citizens. Our new "responsive" website is designed to provide an optimal viewing experience—easy reading and navigation with a minimum of resizing, panning, and scrolling—across a wide range of devices (from mobile phones to desktop computer monitors).

A new feature is the "Notifications" section (containing news and information) that city staff

may post from time to time. To receive an email immediately when a new Notification is posted, simply subscribe in the column on the right.

Other features of the website include a calendar of events and an archive of documents which will feature the latest agenda, minutes of past meetings, the city code and recently adopted ordinances and resolutions.



Online Payment Center
Pay Utility Bill Online
Pay Court Fees Online

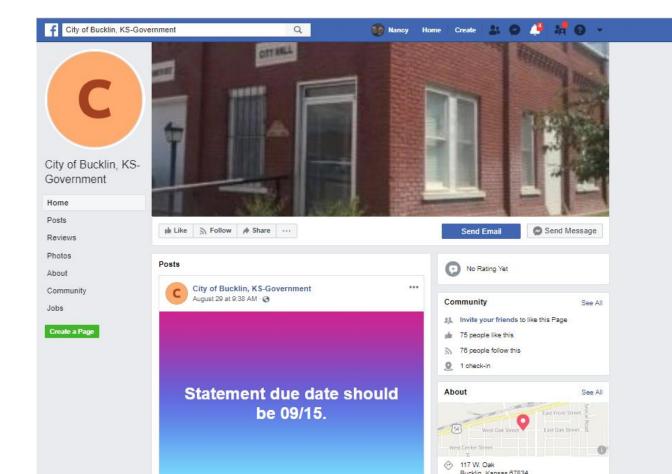






FaceBook

— City of Bucklin https://www.facebook.com/City-of-Bucklin-KS-Government-401129190741471/







FaceBook

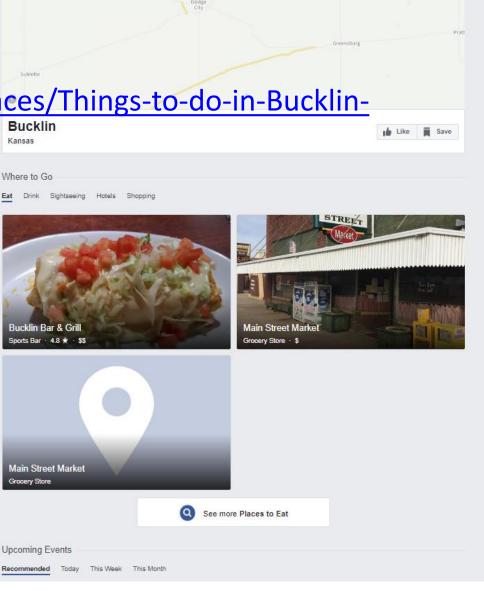
Bucklin, Kansas

https://www.facebook.com/places/Things-to-do-in-Bucklin-

Bucklin, Kansas

Kansas/103772659661049/

A Facebook generated page.

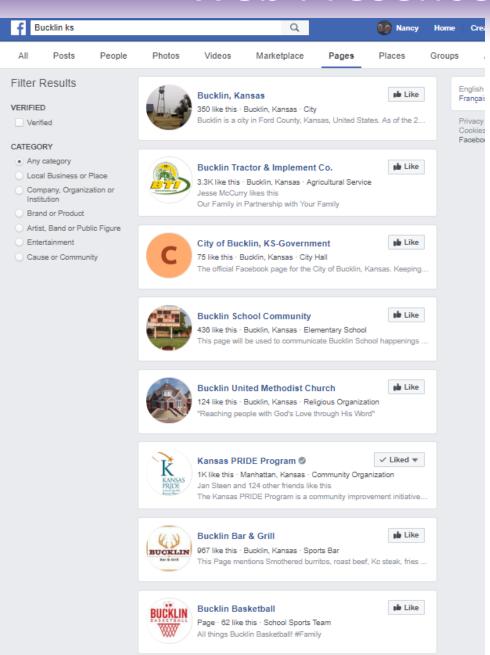






FaceBook

 Many Bucklin-related pages – provides an opportunity for comarketing.







• A variety of houses for all incomes. City park was nice and kept up. Main street was clean and had a nice gazebo with bench. There were signs on most entrances. Most buildings on main street were old, as was the school.

















Knowledge for Life













 Ag-Oriented community. BTI and the Coop dominate three of the entrances but are very organized.







- Not many signs directing people to the pool, park, school, clinic, etc.
- There were several vacant buildings, but the area around them was well-maintained.









 Buildings are old, but well-maintained. Main street is kept clean with a few flowerpots and benches throughout.

















Most of the buildings are full and being used.
 Unused ones are not eyesores. The grocery store has a nice variety of basic merchandise. Customer service was impressive.







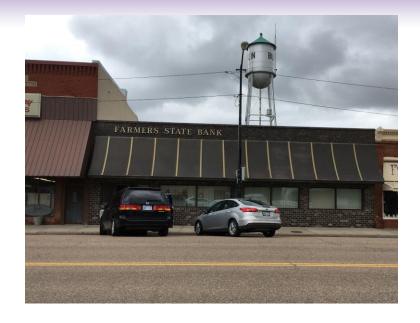
 Quite impressed. Each business had their structural business maintained and identified. There are a few businesses that could use some clean up and painting, but for the most part Bucklin is welcoming. The grocery store has a small, but useful inventory.















Amenities Downtown

- Public restrooms were at the city park but not in the best shape.
- Wi-Fi is available at the library and we knew that because of the sign on the door.
- There are several benches along Main Street as well as potted flowers along the sidewalks.
- Flowerpots were full and well-maintained, which was very welcoming. There were no trash bins.
- Sidewalks were very walkable; there was ample parking without long distances to walk.



Other Retail Shopping Areas

The only retail shopping I saw was the thrift store.
 The outside wasn't too inviting.







Other Retail Shopping Areas











Industrial Parks/Commercial

 There wasn't a defined area for commercial development, but possibly could happen at the north or east end of town.

Observation:

- "Entrepreneurs who choose to start their small businesses are responsible for 63 percent of net new jobs created in the United States every year."
- Global marketing makes your town accessible to purchases all over the world.





 Bucklin has a clinic with hours posted on the front door, a Chiropractic office with no hours posted and a relatively new fire station.







- There were no signs leading to any of these facilities;
 we stumbled upon them.
- Coming from downtown, I wasn't sure if this building was in use.







 Hill Top is a 32-bed nursing home that is beautiful, well-landscaped and well-maintained.





An idea from other small communities:

Highlight what you have.

 Tell travel time to the assets you don't have.
 "30 minutes to Western Plains Medical Center, Dodge City." Market the wonderful aspects of those assets. Your region is your strength.





Housing

- Houses in Bucklin would appeal to all incomes, but there weren't many available.
- Available housing is limited and what is available is in questionable shape.







Housing

 There are lots available for building, but not sure if they are available for purchase.







Housing

 There is low-income housing on the east side of town.







Housing

- It was difficult to tell if some of the homes were run down or abandoned as many of the residential areas needed some care.
- Not sure if the city enforces codes on cleanliness of your property or lawn ordinances.
- I also had this question, but I failed to document it with photos.
 - Answer: Dodge City Code enforcement with court costs of \$110.





Rental Housing

- I only saw one house for rent.
- City Hall said there are some available and the clerk has a list of landlords.





Housing data

		KANSAS
 Total Housing Units 	380	
 Total Occupied Houses 	320 (84.2%)	(89.1%)
 Vacant Houses 	60 (15.8%)	(10.7%)
 Owner Occupied 	212 (66.3%)	(66.4%)
 Renter Occupied 	108 (33.8%)	(33.6%)
 Family Households 	71.2%	(65.4%)
 Non-family Household 	28.1%	(34.6%)





Schools

- One school that houses Pre-K through High School.
- City Hall told us about pre-K.







- The grounds look a little run down and could use a weed eater.
- The school is small and could use updating and maintenance.







Schools







School Information

- School website was full of information.
- Like most school websites, this website is extremely valuable to current patrons.
- "Potential students" is another market.
- Tell us why you love your school. Happy photos of students help others visualize themselves there.





Childcare

- City Hall is aware of a few in-home childcare facilities.
- There was a flyer for one up at the bar and grill.

Ford County Data:

Number of Children Under Age 6: 3,851

Children with all parents in the workforce: 55%

Desired Capacity of Child Care Centers 683

Extent that desired capacity meets potential need 32%

Creating a Child Care Action Plan
 https://ks.childcareaware.org/wp-content/uploads/2018/12/Draft-Child-Care-Supply-Demand-Action-Plan.pdf

Contact ks.childcareaware.org to get access to local child care specialists. 785-823-3343





Faith/Religion

- I noticed a couple of Methodist churches and a Community Church Baptist.
- All looked physically inviting and well-kept.

• There were no signs leading to the facilities, but each

had their service hours posted.







- American Legion.
- There is a Senior Center/Thrift Shop.
- We saw signs advertising a booster club.
- There were no civic activities while we were in town.





Public Infrastructure

- Some streets weren't the smoothest, but there were signs that directed you places.
- There is a need for more signs to public areas: school, park, pool, city hall, etc.
- Sidewalks were minimal, landscaping varied from block to block and good to bad.







City Hall

- City Hall is on a side street and there are no signs visible leading to it. This also happened to be the police office too.
- The clerk and mayor were very friendly. It is a small office and not very inviting to outside guests.
- The clerk sits behind a closed door and you talk through a security glass to her, which gives the impression of being in an unsafe area.
- We asked about code enforcement; they said they work with residents because they struggle financially.



City Hall





Fire, EMS and Police Services

- There are two PT officers; a nice, new police car.
- Stumbled upon the Fire Department which is an extremely nice new building down from City Hall.







ISO Public Protection Classification

Most U.S. insurers of home and business properties use Insurance Services Office's (ISO) Property Protection Classification (PPC) in calculating premiums. In general, the price of insurance in a community with a good PPC is lower than in a community with a poor PPC, assuming all other factors are equal,

PPC Program: https://www.isomitigation.com/program-works/how-the-ppc-program-works.html

- certification of telecommunicators, and facilities for dispatching fire departments 2. The fire department, including equipment, staffing, training, and geographic deployment of fire companies
- 3. The water supply system, including the inspection and flow testing of hydrants and a careful evaluation of the amount of available water compared with the amount needed to suppress fires offerts to reduce the rick of fire including fire pro





Fire, EMS and Police Services

I can sympathize with the visitors; I took all kinds of photos thinking they might be the fire department.









Library

- AMAZING library that is only 5 years old. Super friendly ladies. Very up-to-date with technology.
 They have a conference/meeting room connected.
- They serve free lunches to children in the summer and offer free Wi-Fi.
- Bucklin can be very proud of its library.







City Parks

- Very pretty city park with a small walking path around it.
- City park was well-maintained, except for the restrooms.

The public pool is showing signs of age. It doesn't

have hours posted.







City Parks







City Parks

- Playground and sports complex at the school was kind of old.
- Ballparks could use some attention with lawn care and signage.





Well-Known for an attraction or event?

- Paige Estes Street Dance, Veterans Day Parade and luncheon.
- No slogan that we saw.
- We saw the Bucklin Red Aces around town.







Natural or manmade features that can draw people?

None were noticed by visitors.





Visitor's Center?

City Hall is not on main street and isn't very inviting.

The most welcoming and informative stop was the

library.





What would bring you back?

- Bar and Grill, library.
- Friendly people, park, custom cabinet shop and BTI.
- Bucklin Bar, library and local liquor store.











Most Positive Observations

- I was super impressed by the library.
- Friendly people. Library. City park. It is obvious there is a lot of local support for the community.
- This community has so much more to offer than I imagined. I was quite impressed with all the services available for such a small area. The residents we encountered seemed to be very proud of their community and how a tax credit has been set up to support things locally.



Biggest Obstacles/Challenges

- I think the biggest obstacles/challenges are living quite a distance from a bigger city and not many houses for rent or sale for people moving into the community.
- Job market is a challenge, as is housing. The distance to a larger community would be an obstacle.
- Limited available and acceptable housing, I would say.



6 Months from Now

What will you remember?

- The library and how friendly and full of information the lady was!
- Bucklin has so much more to offer than we ever realized! The library facility is amazing! The citizens who support the community and are proud of it!
- Even though it is small, it has a lot to offer to residents.



Thanks to our leadership team and volunteers!

Set Next Steps:

— Which group will lead the discussion?

Contact me if you need resources or have questions:

Nancy Daniels
Community Vitality Specialist, K-State Research and Extension
785.410.6352

nkdaniels@ksu.edu





K-State Research and Extension

PRIDE: http://kansasprideprogram.k-state.edu/

 Local communities identify what they would like to preserve, create, or improve for their future and volunteers pull together to create their ideal community future.









K-State Research and Extension

Contact Nancy Daniels nkdaniels@ksu.edu to participate.

Grant Writing Workshops

Grants are a vital piece in your community's funding puzzle...and you can do it.

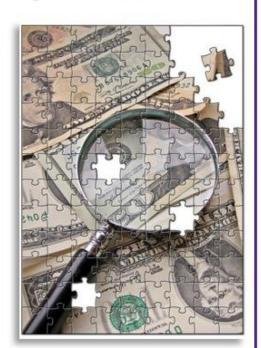
K-State Research and Extension's Community Vitality Team offers grant writing workshops for local communities.

Objectives

- · Conquer your grant writing fears and start writing.
- Learn new sources of data to document community needs.
- · Learn new sources of grant funding.
- Practice developing the Grant Elements: Problem, Outcomes, Activities, Evaluation, and Budget.

Short Term Outcomes

- 93% have increased confidence to write a successful grant.
- 94% learned new sources of data to document community needs.
- 80% learned new sources for finding grants.
- 91% have increased confidence to develop the elements of a successful grant.







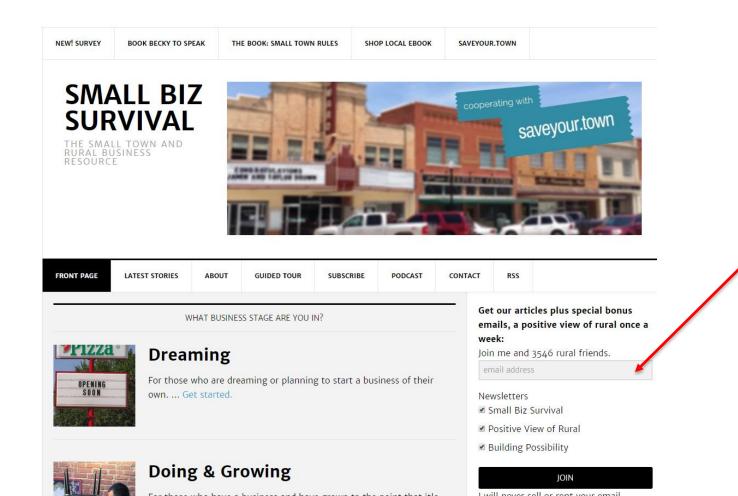
K-State Research and Extension

- First Friday e-Calls 9:30-10:30 am (CT)
 - Connecting small businesses and communities with the resources to make them successful.
 - Contact Nancy Daniels nkdaniels@ksu.edu to participate.
 - Previous calls are recorded at
 http://www.ksre.k-state.edu/community/business/entrepreneurship/
 - Community Vitality Calendar of events: http://www.ksre.k-state.edu/community/



Resources I like

- http://smallbizsurvival.com/
 - THE SMALL TOWN AND RURAL BUSINESS RESOURCE

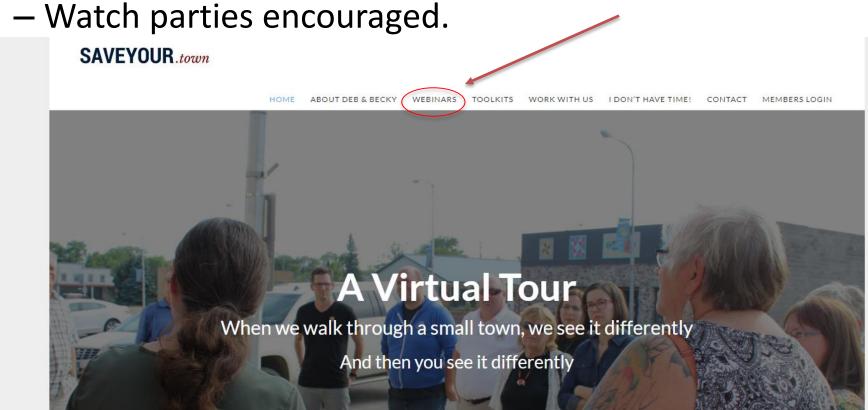






Resources I like:

- http://saveyour.town/
 - Monthly live webinars; available on recording.
 - Pay once and show as many times as you want.





Resources

Kansas Department of Agriculture in partnership other state organizations, will work with your community to find the best opportunities for

growth using the assets of your region.

GROW IN KANSAS



STRATEGIC GROWTH INITIATIVE

A pilot program for the proactive recruitment of food, agriculture and UAS/small aircraft business to Kansas.

For more information on the Strategic Growth Initiative, please contact Russell Plaschka, Ag Business Development Program Manager 785-564-7466 • Russell.Plaschka@ks.gov

agriculture.ks.gov/GrowAg

Knowledge for Life

Grow Smarter. Grow Stronger. Grow Kansas.



Resources I like

https://www.facebook.com/groups/brownbagmx/
 Brown Bag Marketing Exchange
 (Atchison, KS Co-Marketing group)





Kansas Healthy Food Initiative

- Goal: Increase access to affordable fresh food and to improve the health and economic development of Kansans and their communities.
- Technical assistance and financing to develop new or renovate fresh food retail in underserved communities throughout Kansas.

http://kansashealthyfood.org/

Isabelle Busenitz, <u>ibusenitz@ksu.edu</u>,

KHFI Technical Assistance Coordinator, 785-532-6868







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